



Where cleanliness meets excellence!

Trust us to keep your spaces clean and professional so that you can work efficiently.



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OVERVIEW

South Africa's prime service providers and retailers rely on Twin Cities Cleaning.

To ensure that our stakeholders know they can trust us, we are held accountable by the National Contract Cleaners Association (NCCA) and the Southern African Sanitisation Association Council (SASAC).

We also ensure that health and safety is a priority on all contracts through compliance with the Occupational Health and Safety Act.



Disinfected Services



Office Cleaning



Hygiene Cleaning



Wash Bay Services



Window Cleaning



Carpet Cleaning



Outdoor Cleaning & Garden Services



ATTACQ



EAZIACCESS



NOKIA



**SIEMENS
energy**

VOLVO

wood.

Working with the best clients.

Most companies obviously won't say anything bad about themselves.

Our portfolio of some of South Africa's prime service providers and retailers who rely on and have placed their spaces into our trustworthy hands says more than we ever could.

WHY

Twin Cities Cleaning?

We are a tried and trusted cleaning services provider, and our organisation has been proving this since our inception in 2007.

Over the years, we have refined our skills and perfected the art of professional cleaning by creating effective methods that guarantee the most thorough cleaning experience for our clients' spaces.

Twin Cities Cleaning Services has a top-down approach that has inspired our team to work meticulously and timeously, and appreciate the constant learning and development that takes place, so they are equipped for anything the job might require.

Twin Cities Cleaning Services gives you more time to run your organisation by taking care of your cleaning needs while you focus on your operations.

In the same way that a building manager has a master key to do many jobs for your convenience, Twin Cities Cleaning Services has the cleaning master key.

Our mission is to constantly add value to your space and leave you with a breath of fresh air as you enter your building by treating your space as we would our own.

19+

Years
Experience

28+

Satisfied
Customers

150+

Clean Spaces

ABOUT US



Your company assets are valuable, and our maintenance services preserve their value.

Our MISSION: To constantly add value to your space and leave you with a breath of fresh air as you enter your building by treating your space as we would our own.

Our VISION: To collaborate with our clients to ensure that their assets are well taken care of so that they can succeed.

VALUE Statement: Our value lies in our promise to treat your assets as our own by delivering our services with efficiency and accountability, and ensuring that we are on call for our clients and responsible during every project.



Twin Cities Cleaning is 100% black-owned with a Level One B-BBEE rating. We have worked tirelessly to boost the South African economy through job creation and to empower those who decide to work for us. We recognise the importance of continuous training and development and have made efforts to facilitate courses for our workforce - they are, after all, the engine that drives our company.

In an effort to sow back into our communities, we strive to include and upskill individuals in the surrounding communities wherever possible. As we rise, we lift others as well.

OUR STORY



In 2007, Chris Ndongeni and Kenneth Khumalo were appalled and deeply saddened at what they saw when they looked a little closer at their everyday surfaces. It was then that they decided that for working spaces to be healthy, productive, and happy - they needed to be clean.

Nearly 2 decades later, Twin Cities Cleaning Services now tells a very different story where surfaces that seem clean, actually are clean - no matter how closely you look.

Chris Ndongeni, is the managing director of Twin Cities Cleaning Services. He is responsible for all marketing and administration and oversees the smooth running of the business. He has extensive management skills in the industry. His vision is for Twin Cities to become one of the leading cleaning suppliers in the country - moving beyond the provision of traditional cleaning services to add strategic and integrated value to its clients.

“**My vision for Twin Cities Cleaning is to see more and more of our clients succeed as we ensure that their assets are well taken care of.**”

Kenneth Khumalo, as the operations director of Twin Cities Cleaning Services, partners with both staff and clients to make sure contracts are well managed and that all work exceeds expectations.

He draws on his extensive project management experience in the day-to-day operations of the business when implementing new systems, monitoring health and safety, and maintaining customer satisfaction.

“**Collaboration is my specialty.**”

You trust Twin Cities Cleaning Services with your space, so it only makes sense that we should be able to trust the team who does the work - and we do!

We have worked tirelessly to boost the South African economy through job creation and to empower those who decide to work for us. Goal-oriented workers will always be purposeful and effective in what they do - and this is a perfect description of our team members.

Twin Cities Cleaning Services recognises the importance of continuous training and development, and we have made efforts to facilitate courses for our workforce - they are, after all, the engine that drives our company.



The Basic Principles of Professional

Cleaning: Do's and Don'ts: Our team understands the importance of cleaning and effective planning and preparation for cleaning tasks.

Cleaning Toilets & Bathrooms: A Guide to

Successful Sanitation: If ever there is a space that needs comprehensive cleaning TLC, it is high-touch and in-person contact areas. In other words, toilets and bathrooms.

Chemicals in the Cleaning Services

Environment: It's a Science: Cleaning might be an art in the beauty that is revealed post-cleaning, but it's also a science in the danger of some chemicals. This is why we train our teams to execute their work effectively and safely.

OUR SERVICES

Our best cleaning services are at your disposal when you need them most.



Disinfected SERVICES:

Secure your germ-free workspace.

Did you know that a desktop accumulates 400 times more germs than a toilet seat?

We take note of all your office hotspots.

These are high-touch areas that tend to be major breeding grounds for germs.

Hotspots include:

- Elevator buttons
- Door handles
- Desktops
- Keyboard
- Telephones
- General office equipment (printers, copy machines, etc.)
- Kitchen sinks
- Microwave door handles
- Vending machines
- Restrooms

Office CLEANING

Your workplace should be a happy space.

Employees spend up to 12 hours at work, so maintaining a healthy work environment is essential for employee satisfaction. Twin Cities Cleaning Services understands that your corporate cleaning services should handle the intricate details of cleaning a space.

That is why we hold the trust of over 15 corporations to ensure that their workspaces are kept clean.

Your cleaned corporate spaces include:

- Offices
- Bathrooms
- Floors
- Ceilings
- Kitchen and canteen areas
- Furniture





Hygiene CLEANING

Good hygiene has been proven to reduce the frequency of illnesses.

Our hygiene services, equipment, and maintenance include:

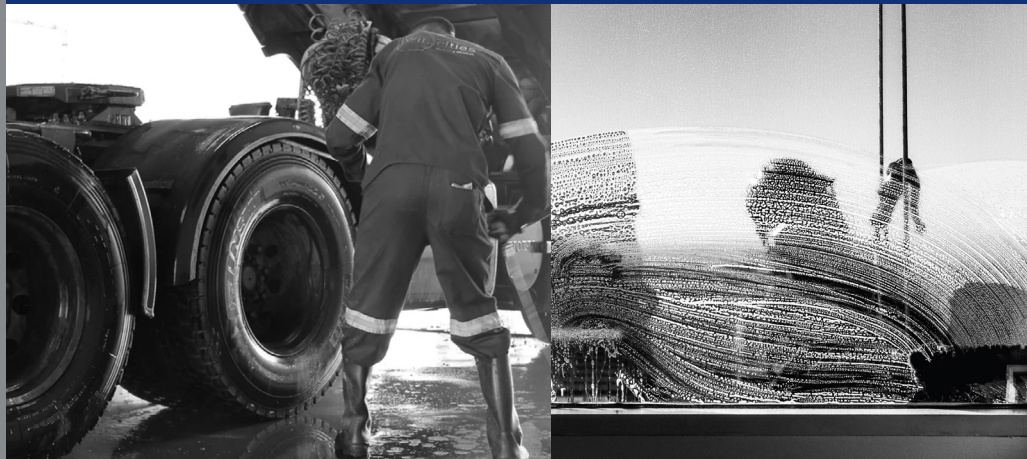
- Handwashing and drying
- Sanitary disposal
- Medical waste disposal
- Air care



Wash Bay SERVICES

Our solutions will keep all your fleets clean as they fly on the street.

- Wash bay services are important for maintaining the cleanliness and safety of vehicles and equipment, which can help prevent accidents and breakdowns.
- Our wash bay services ensure that high-pressure cleaning will save you time and reduce costs.
- We offer a completely managed wash-bay and commercial vehicle auto wash solution to keep all your fleets clean and on their feet.



Window CLEANING

In the same way that the eyes are the windows to the soul, the state of your building's windows is a look into the transparency and trustworthiness of your business. Rope access is an essential part of our company because it enables us to offer a safe access solution package to our clients.

- Our teams are trained with the highest level of safety and efficiency. We have delivered an exemplary safety record through a commitment to training and operational procedures.
- We analyse the risk and propose our solutions accordingly.



Carpet CLEANING

From smells to stains, the discomfort of a dirty carpet can disrupt anyone's day - we ensure that this is not the case in your space!

- Every step taken in your space should be a step towards success.
- We believe that a clean carpet equally contributes to keeping your space a happy one.
- Our carpet cleaning service goes through a vigorous process of preconditioning, cleaning, rinsing, and deodorising.

Outdoor Cleaning & Garden Services

Let us make your outdoor tasks easy and quick...

Perfect for getting your property or business space ready seasonally, before renting or selling it... or regularly.

Put us to the test.



GUARANTEE

You can trust us because we guarantee:

- Quick response times
- Solutions within 3 days of your request
- A highly skilled team at your disposal
- Optimal working times to suit your schedule
- Safe, clean and happy spaces



GET IN TOUCH

+27 11 838 0294

info@twincitiescleaning.co.za



twincitiescleaning.co.za

25 Rudd Road, Illovo, Sandton, 2196

South Africa

